



AZVRS MSP PROGRAM - BLINDNESS TRAINING - VR STAFF ORIENTATION FREQUENTLY ASKED QUESTIONS (FAQ)

1. As I understand what I could read, it appears that we are presenting options for three work shops up to 8 hours as three one-day workshops? I have questions about the emersion workshop. Immersion activities are experiential and are executed by allowing the learner to learn through repetitive and sequential activities in a learning environment that allows for conceptual environmental feedback. Best practice, and what is common in other states is an experience that is between two weeks to three months. We have been working on providing this to AZRSA for several years now. We initially proposed a five-day activity as we understand that AZRSA cannot dedicate the time required for optimal learning of blindness emersion skills. We were asked to reduce this to a three-day workshop which we provided in written proposal. This was paired down to a two-day workshop, which we have been providing to counselors for the past two years. This truly is the minimum amount to minimally demonstrate and expose staff to the concepts taught in an emersion environment. Can we please receive clarification on the duration of our emersion workshop?
 - A. **The Service Specifications 2.2.3.3. have been updated to reflect, "The standard workshop consists of exercises over a period of one (1) day, up to eight (8) hours, which simulate the experience of a VR Client receiving services. Additional Immersion Experience curriculums may be requested for RSA Approval."**

2. Accessibility of Forms - same feedback for Comp BVI. While basic edit fields work with screen readers, checkboxes do not announce their state, and tables do not read headers, making navigation difficult. Typing errors are not highlighted, making corrections challenging. We ask whether web-based forms could be explored, with the ability to save and complete overtime.
 - A. **Exhibit Y1 Educational Workshop Report has been updated to remove the table and checkboxes. No changes have been made to Exhibit Y2 Educational Workshop Sign-In Sheet.**

3. 2.2.3 Educational Workshops shall include:
 1. Orientation to Blindness Awareness. The workshop consists of observation of Vendor Clients over a period of one (1) day, up to eight (8) hours, as they receive services from the Vendor's staff. At a minimum, the curriculum shall include:
 - a. A tour of the training center;
 - b. Direct interactions between VR Staff and Clients; and
 - c. A concluding debrief session conducted by the Vendor's training director, to include the *rationale and methodology for providing services*.

Concern: Each vendor has a different philosophy and methodology.

Suggestion: Update the language to reflect "each unique vendor philosophy".



A. Thank you for this feedback! Although there are various methodologies, RSA anticipates your organization to provide your organization's philosophy and methodology for this specific Educational Workshop. We request that you acknowledge during your presentation that there are other philosophies and methodologies.