



Kickoff Meeting | Comp BVI

*Comprehensive Disability Related Training Services
for the Blind and Visually Impaired*

AZVRS MSP Program

Presented: 12 November 2025





Kickoff Meeting | Agenda



- Knowledge Services Overview
- Industry Definitions
- Dept. of Economic Security Objectives
- AZVRS MSP Program Vendor Page
- Next Steps | Implementation Timeline
- Questions | Discussion
- Contact Us

Kickoff Team | Industry Definitions



As the **Managed Service Provider (MSP)**, Knowledge Services takes on primary responsibilities for sourcing, assignment and management of selected Vocational Rehabilitation Services and manages the State's approved CRP network.

dotStaff™ Forms is Knowledge Services' **Vendor Management System (VMS)** which is an internet-enabled workforce, timekeeping, milestone and invoicing application that enables us to procure and manage a wide range of services in accordance with the State's processes and rules.

Contract consolidation

- Streamline procurement and contracting for VR services
- Transparency of service provisions
- Centralized invoicing

Provide VR Clients and Community Rehabilitation Providers' (CRPs) access to an open, continuous and robust network of services and service providers

- Competitive solicitations
- VR Client retains authority in selecting CRP

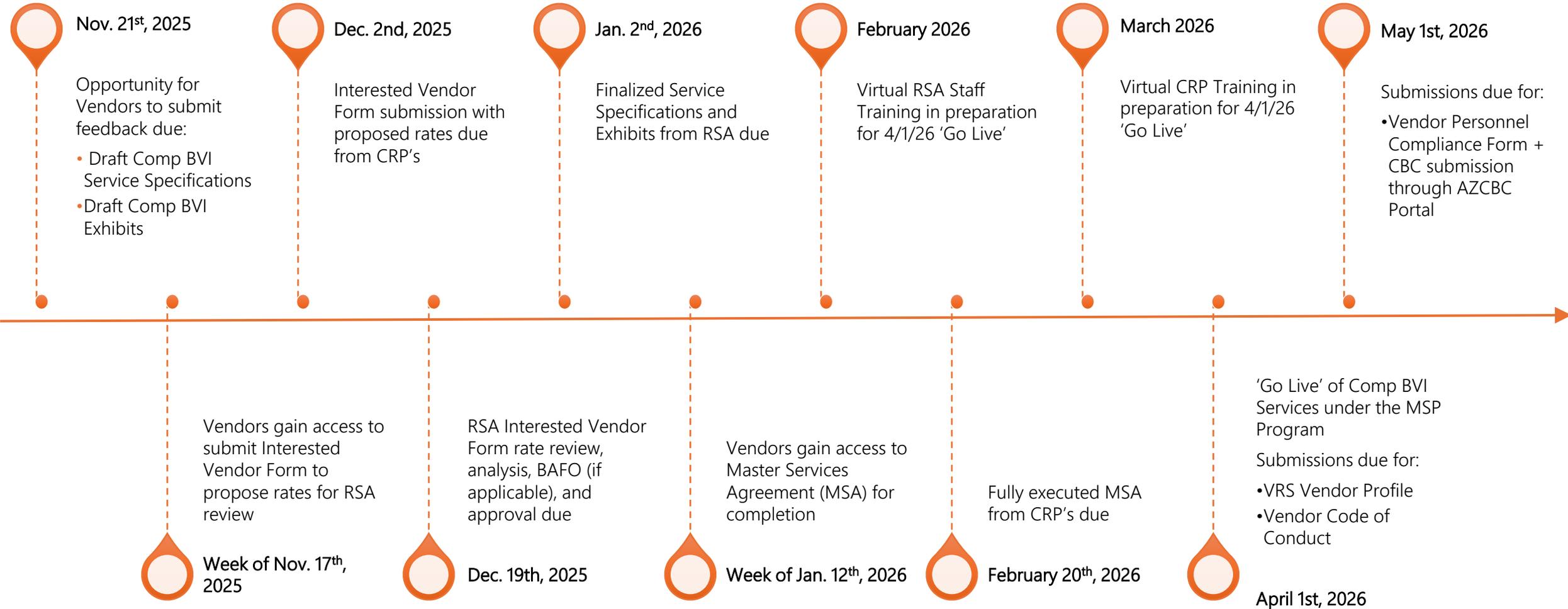
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[AZVRS MSP Program Page](#)

- [Comprehensive Disability Related Training Services for the Blind and Visually Impaired \(Comp BVI\) Vendor Page](#)

Kickoff Meeting | Implementation Timeline





Communication

- Ongoing Internal RSA Staff
- Ongoing External CRP's



Kickoff Meetings

- CRP Kickoff Meeting(s):
Week of November 10th, 2025



CRP Feedback

- Deadline to email feedback to AZVRS@knowledgeservices.com:
November 21st, 2025



Rate Submission

Submissions must be completed through the Interested Vendor Form

- Beginning week of November 17th, 2025
- Deadline to submit by December 2nd, 2025



CRP Enrollment

- Beginning the week of January 12th, 2026
- Fully executed MSA with compliant COI due by February 20th, 2026



CRP Program Training

- TBD in March 2026

**Questions
+
Discussion**



Sharedbox: AZVRS@knowledgeservices.com



Samantha Villegas

Director, MSP - HHS Programs

P: 602-698-0944

E: samanthav@knowledgeservices.com | [knowledgeservices.com](https://www.knowledgeservices.com)

3550 N. Central Ave., Suite 102 | Phoenix, AZ 85012



Mary Orantes Tamayo

Delivery Manager, MSP - HHS Programs

P: 602-842-4155

E: maryo@knowledgeservices.com | [knowledgeservices.com](https://www.knowledgeservices.com)

3550 N. Central Ave., Suite 102 | Phoenix, AZ 85012