



Kickoff Meeting

*Customized Employment Services
AZVRS MSP Program*

Presented: 21 & 24 July 2026





Kickoff Meeting | Agenda



- Knowledge Services Overview
- Industry Definitions
- Dept. of Economic Security Objectives
- AZVRS MSP Program Vendor Page
- Next Steps | Implementation Timeline
- Questions | Discussion
- Contact Us

As the **Managed Service Provider (MSP)**, Knowledge Services takes on primary responsibilities for sourcing, assignment and management of selected Vocational Rehabilitation Services and manages the State's approved CRP network.

dotStaff™ Forms is Knowledge Services' **Vendor Management System (VMS)** which is an internet-enabled workforce, timekeeping, milestone and invoicing application that enables us to procure and manage a wide range of services in accordance with the State's processes and rules.

Contract consolidation

- Streamline procurement and contracting for VR services
- Transparency of service provisions
- Centralized invoicing

Provide VR Clients and Community Rehabilitation Providers' (CRPs) access to an open, continuous and robust network of services and service providers

- Competitive solicitations
- VR Client retains authority in selecting CRP

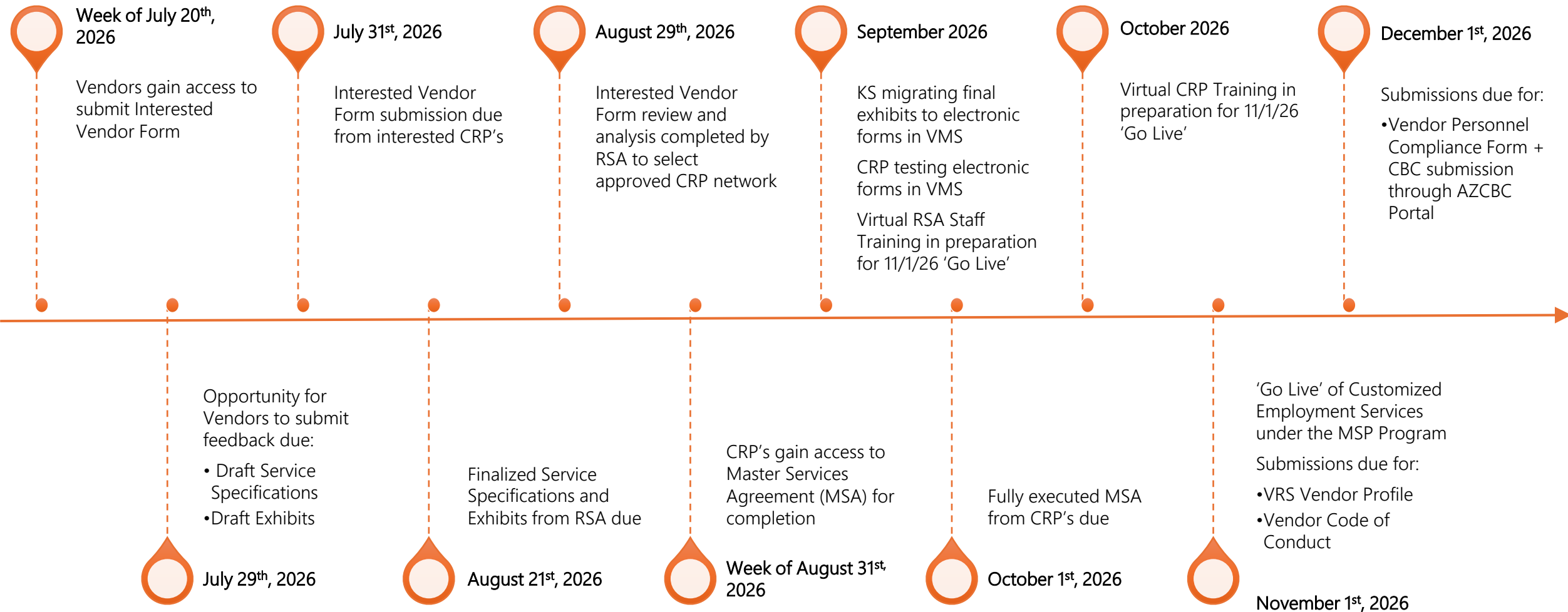
Kickoff Meeting | AZVRS MSP Program Vendor Page



[AZVRS MSP Program Page](#)

- [Customized Employment Services Vendor Page](#)

Kickoff Meeting | Implementation Timeline





Communication

- Ongoing Internal RSA Staff
- Ongoing External CRP's



Kickoff Meetings

- CRP Kickoff Meeting(s):
Week of July 20th, 2026



CRP Feedback

- Deadline to email feedback to
AZVRS@knowledgeservices.com: July
29th, 2026



Interested Vendor Form Submission

- Beginning week of July 20th, 2026
- Deadline to submit by July 31st, 2026



CRP Enrollment

- Beginning the week of August 31st,
2026
- Fully executed MSA with compliant
COI due by October 1st, 2026



CRP Program Training

- TBD in October 2026

**Questions
+
Discussion**



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