Kickoff Meeting|

CE&I Support and Consultation on Traumatic Brain Injury and Traumatic Spinal Cord Injury Services
AZVRS MSP Program

Presented: 17 June 2026



Kickoff Meeting | Agenda

- Knowledge Services Overview
- Industry Definitions
- The Arizona Governor's Council on Spinal and Head Injuries (the Council) & Dept. of Economic Security Objectives
- AZVRS MSP Program Vendor Page
- Next Steps | Implementation Timeline
- Questions | Discussion
- Contact Us

Kickoff Meeting | Knowledge Services Overview

Managed Services

- Staff Augmentation
- Statement of Work
- Human Services

Workforce Management

- Project-based Solutions
- Program-based Solutions

Survey Management

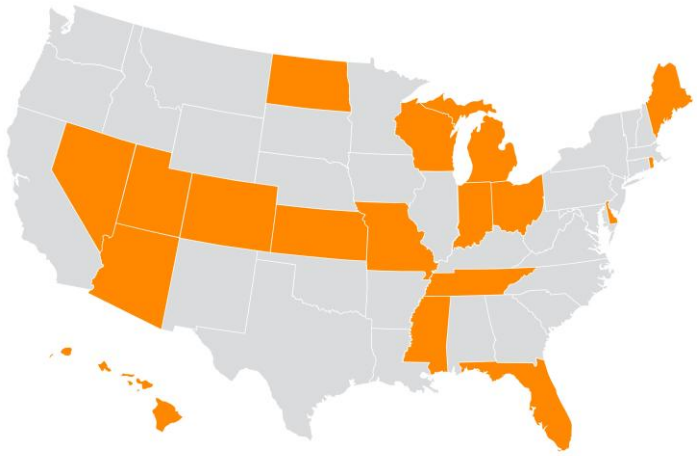
- Development + Design
- Administration + Collection
- Analytics + Report of Findings

Staffing + Recruiting

- Direct + Contract-to-Hire
- Temporary Staffing
- Employer of Record (EOR)

Cybersecurity Services

- Consulting & Advisory Services
- RAMPxchange Cyber Marketplace
- StateRAMP Founding Member + PMO



Serving Those Who Serve Others

Founded in 1994 | WBE

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Kickoff Team | Industry Definitions

As the **Managed Service Provider (MSP)**, Knowledge Services takes on primary responsibilities for sourcing, assignment and management of selected Vocational Rehabilitation Services and manages the State's approved CRP network.

dotStaff™ Forms is Knowledge Services' **Vendor Management System (VMS**) which is an internet-enabled workforce, timekeeping, milestone and invoicing application that enables us to procure and manage a wide range of services in accordance with the State's processes and rules.

Kickoff Meeting | The Council & Dept. of Economic Security Objectives

Contract consolidation

- Streamline procurement and contracting for identified services
- Transparency of service provision
- Standardized reporting on service provision
- Centralized invoicing

Kickoff Meeting | AZVRS MSP Program Vendor Page

AZVRS MSP Program Page

- CE&I Support and Consultation on Traumatic Brain Injury and Traumatic Spinal Cord Injury Services

Kickoff Meeting | Implementation Timeline

June 29th, 2026

Opportunity for Vendors to submit feedback due:

- Draft Service Specifications
- Draft Exhibits

Week of June 29th, 2026

Vendors gain access to submit Interested Vendor Form

Vendors gain access to submit VRS Vendor Profile

August 24th, 2026

Finalized Service Specifications and Exhibits from RSA due

Week of August 31st, 2026

Vendors gain access to Master Services Agreement (MSA) for completion

September 21st, 2026

Fully executed MSA from CRP's due

Week of September 28th, 2026

Virtual CRP Training in preparation for 10/1/26 'Go Live'

October 1st, 2026

'Go Live' of Support & Consultation on TBI./SCI Services under the MSP Program

November 1st, 2026

Submissions due for:

- Vendor Personnel Compliance Form

Kickoff Meeting | Next Steps

Communication

- Ongoing Internal communication with the Council and RSA
- Ongoing External CRP's

Kickoff Meetings

- CRP Kickoff Meeting(s): Week of June 15th, 2026

CRP Feedback

- Deadline to email feedback to AZVRS@knowledgeservices.com: June 29th, 2026

Interested Vendor Form Submission

Submissions must be completed through the Interested Vendor Form

- Beginning week of June 29th, 2026

CRP Enrollment

- Beginning the week of August 31st, 2026
- Fully executed MSA with compliant COI due by September 21st, 2026

CRP Program Training

- TBD the week of September 28th, 2026

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Questions
+
Discussion



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