



Rehabilitation Services Administration (RSA)
Managed Service Provider (MSP) Program
CE&I Traumatic Brain Injury (TBI)
Vendor Kickoff Meeting

November 2024

Knowledge Services Overview



Capabilities Overview



Managed Services

- Staff Augmentation
- Statement of Work
- Human Services

Workforce Management

- Project-based Solutions
- Program-based Solutions

Survey Management

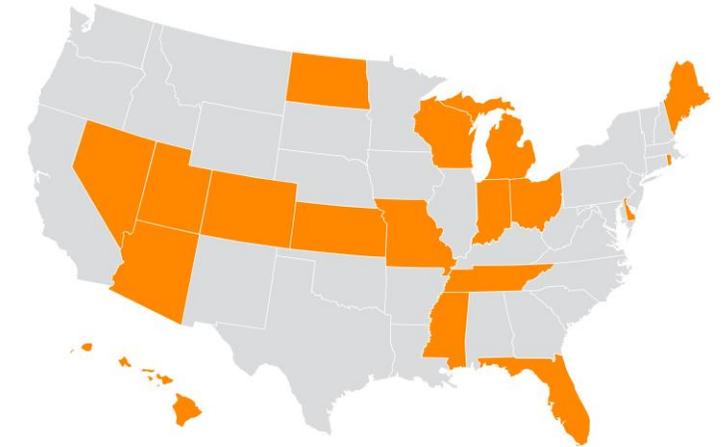
- Development + Design
- Administration + Collection
- Analytics + Report of Findings

Staffing + Recruiting

- Direct + Contract-to-Hire
- Temporary Staffing
- Employer of Record (EOR)

Cybersecurity Services

- Consulting & Advisory Services
- RAMPxchange Cyber Marketplace
- StateRAMP Founding Member + PMO



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Founded in 1994 | WBE

Industry Definitions



Industry Definitions



As the Managed Service Provider (MSP), Knowledge Services takes on primary responsibilities for sourcing, assignment and management of selected Vocational Rehabilitation Services and manages the State's project/milestone deliverable work and CRP network.

dotStaff™ is Knowledge Services' Vendor Management System (VMS) which is an internet-enabled workforce and project sourcing, timekeeping, milestone and invoicing application that enables us to procure and manage a wide range of services in accordance with the State's processes and rules.

Dept. of Economic Security Objectives



● Dept. of Economic Security Objectives



Contract consolidation

- Streamline procurement and contracting for VR services
- Transparency of service provisions
- Centralized invoicing



AZVRS Vendor Pages



AZVRS Vendor Service Pages



[AZVRS Vendor Page](#)

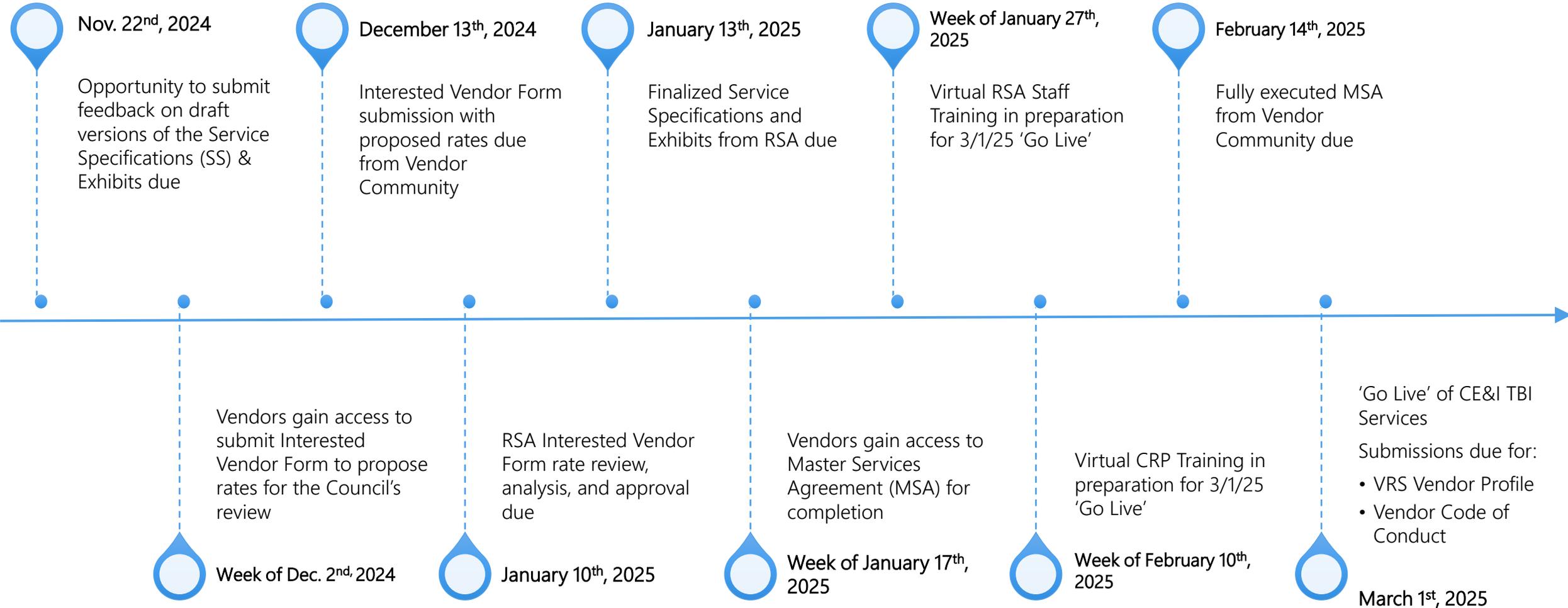
- [CE&I Traumatic Brain Injury](#)

Next Steps & Implementation Timeline



Next Steps

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Implementation Timeline for CE&I Traumatic Brain Injury Services



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Communication

- Ongoing Internal Council
- Ongoing External Vendor



Kickoff Meetings

- Vendor Kickoff Meeting: November 14th, 2024



CRP Feedback

- Deadline to submit by November 22nd, 2024



Rate Submission

Submissions must be completed through the Interested Vendor Form

- Beginning week of December 2nd, 2024
- Deadline to submit by December 13th, 2024



Vendor Enrollment

- Beginning the week of January 17th, 2025
- Fully executed MSA with compliant COI due by February 14th, 2025



CRP Program Training

- Week of February 10th, 2025

Questions?





Contact Us



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Thank you!

